



# SARATOGA CRM<sup>®</sup>

Release Notes

Version: 7.0 Hot Fix 1

October 2016



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# Contents

- Introduction ..... 4**
- What's New in Saratoga CRM 7.0 Hot Fix 1 ..... 4**
- Important Notices ..... 4**
- Issues Addressed in Saratoga CRM 7.0 Hot Fix 1 ..... 5**
  - Saratoga CRM ..... 5
- Known Issues in Saratoga CRM 7.0 Hot Fix 1 and later ..... 6**

# Introduction

The following Release Notes describe new features, important release information, and issues resolved in Saratoga CRM 7.0 Hot Fix 1.

## What's New in Saratoga CRM 7.0 Hot Fix 1

Saratoga CRM now supports Microsoft Office 2016 with 7.0 Hot Fix 1 release.

## Important Notices

- The issues that are fixed in 7.0 Hot Fix 1 are available with the 7.0 build.
- Form Center does not currently support the creation or modification of forms containing references to both parent and child tables when the selected Dataview only contains List Hovers and not List Grids.
- **Saving a Rich Client Query Tool Report in Saratoga CRM 7.0 Hot Fix 1:** As a result of the enhancement permitting Form Wizard forms to be linked to specific Query Tool reports in 6.10, any Query Tool report saved with version 7.0 Hot Fix 1 will not be available to users on 6.9.0 or earlier versions. If a 7.0 Hot Fix 1 user opens and saves a query created in 6.9.0 or an earlier version, the following prompt will display: **This report was created with an earlier version of Saratoga CRM. If you resave this report, you will not be able to reload the report using the earlier Saratoga CRM version. Continue saving?**  
User can click the Yes button to save the report with changes.



**Note:** Any report saved with version 7.0 Hot Fix 1 cannot be opened by any user still running 6.9.0 or an earlier version. Users running earlier versions will receive error **10064E - Report file has invalid version.**

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- The default installation path for all the Saratoga applications is C:\Saratoga.



**Note:** You can upgrade to Saratoga CRM 7.0 Hot Fix 1 from Saratoga CRM 6.8.2 or above. If the current version of Saratoga CRM that is installed is version 6.8.1 Hot Fix 1 or earlier, this installation requires an uninstall of all Saratoga versions first, followed by an installation of version 7.0 Hot Fix 1.

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- **It is recommended that the DVF, SCHEMA.DBD, and RPT files are backed up before upgrading to Saratoga CRM 7.0 Hot Fix 1.**
- **Change of behavior for Rich Client Reports assigned to a Web Group:** Rich Client has **Run at Open** checkbox in the Report Options tab. From 6.10, Thin Client evaluates the Rich Client option to determine the appropriate behavior while running a Rich Client report assigned to a Web Group. The following behaviors will occur:

- **Rich Client report with Prompt for Criteria checked to one or more fields and Run at Open unchecked:**

Thin Client will display the **Edit Report Options** dialog box showing all columns assigned to the report. Clicking the **Run Report** button will display another dialog box showing the **Prompt for Criteria** fields. User can enter criteria on either dialog boxes before clicking the **Show Results** button to run the query.

- **Rich Client report with Prompt for Criteria checked to one or more fields and Run at Open checked:**

Thin Client will display the Report dialog box showing only the **Prompt for Criteria** fields. User can enter criteria before clicking the **Show Results** button to run the query.

- **Rich Client report with no Prompt for Criteria and Run at Open unchecked:**

Thin Client will display the **Edit Report Options** dialog box displaying all columns assigned to the report. In previous Thin Client versions, the report runs without presenting the report dialog box to the Thin Client user.

- **Rich Client report with no Prompt for Criteria and Run at Open checked.**

The report will run at launch in Thin Client.

## Issues Addressed in Saratoga CRM 7.0 Hot Fix 1

### Saratoga CRM

ID	Description
BA27B5K8F	Resolved an issue where an error occurred while opening an image from the RTF column in Thin Client.
B7RA1K1W0	Resolved an issue where the empty RTF fields in the dataview were filled with random values after refresh in Rich Client.
B9ZYAMNHM	Resolved an issue where sorting in Query Tool results, prior to going to edit mode, resulted in corrupt data when editing RTF data in Rich Client..
B9ZYERBBI	Resolved an issue where sorting performed in Query Tool results before going to edit mode was not retained in Rich Client..
BA0P4G688	Resolved an issue where the vertical scroll bar did not allow the user to scroll and see all the vertical tabs after increasing the size of the detail tab in Rich Client.
BA0C51SB7	Resolved an issue where the Reject with Page Exit condition was being fired while shifting between List Hover and Dataview in Thin Client.
BA0S2OO0M	Resolved an issue where the user could not drill down to open a child record

ID	Description
	from report control in Thin Client.
BA0M5WNRO	Resolved an issue where an error message was being displayed when a criteria was put in the date field in a report that contained a date column that was also a view column in Thin Client.
BA144YCY8	Resolved an issue where an incorrect record was displayed when you save the record after archiving an email.
BA253FM0X	Resolved an issue where the column header was invisible in list grid in small device.
BA265X937	Resolved an issue where the user had to manually refresh the Dataview to see real time data from the database.

## Known Issues in Saratoga CRM 7.0 Hot Fix 1 and later

To view the known issues, log on to the [Saratoga Customer Portal](#). If you do not have logon credentials, send an e-mail to [Global Technical Support](#) requesting access to the Saratoga Customer Portal.